



Smirnoff Splendour in the Grass PROMOTION (Coles)

FAQs

KEY POINTS

Live:	1 st March 2024
Ends:	11.59pm AEDST March 31 st , 2024
Promotional URL:	https://au.smirnoff.com/coles-splendour
QR Code:	Scan QR code on Point of Sale (POS) in store OR Visit https://au.smirnoff.com/coles-splendour

Qualifying Transaction: Spend \$15 on Smirnoff Product, in (1) eligible transaction at any Participating Liquorland Store, scan the QR code and enter for your chance to win. Receipt upload required.

Prize: (3qty) Win a trip for four (4) adults to North Byron Parklands, NSW for the Splendour in the Grass festival on 18/07/2024 until 23/07/2024 valued at up to \$13,090 (per winning entry). Prize includes:

- 4 x return economy airfares from winner's nearest capital city to Ballina Byron Gateway Airport. If a winner resides within a 100km radius of North Byron Parklands, NSW, the airfare component of the prize will be forfeited and not redeemable for cash.
- Transfers to and from the airport and festival grounds at North Byron Parklands, NSW.
- 5 x nights in a standard two (2) bedroom villa (or similar) at Elements of Byron (room only – no breakfast)
- 4 x 3-Day VIP Village Tickets to Splendour in the Grass Tickets valued at up to \$650 each;
- Personal concierge for acquiring food/beverages and coat room for one (1) day only (either day 1, 2 or 3 of the festival); and

Food and drinks to the value of \$500 on assigned day of the festival.

VIP Village tickets allow you to experience all Splendour in the Grass has to offer in style, includes special access to Golden View Private Bar from the top of the Amphitheatre where you can watch all your favourite acts.

Please contact our support team for further information via email smirnoff@handlingmatters.com.au OR by phone on **1800 099 603** for assistance.

Smirnoff VIP Splendour In The Grass Promotion (Coles)

Abbreviated Terms & Conditions

"T&Cs apply, see <https://au.smirnoff.com/coles-splendour>. AU res 18+ who can travel to and attend the prize. Ends: 11:59pm AEST 31/3/24. Spend must be in a single transaction. Max 1 entry p/transaction & 1 entry p/day. 1 prize p/person (excl SA). Retain receipt/s. Draw: 3 Amy Cl, Wyong NSW 2259 on 10/4/24 at 1pm AEST. 3 x Prizes: Trip for 4 adults to North Byron Bay Parklands, NSW for Splendour in the Grass 2024 valued up to \$13,090 (per winning entry) including VIP tickets + accommodation. Winners published at www.diageopromotions.com on 15/4/24. **NSW Authority: TP/00104. Permits: ACT TP23/00116; SA T23/106."**

PRIVACY POLICY:

https://footer.diageohorizon.com/dfs/assets/www.diageopromotions.com.au/PrivacyPolicy_ae.html?locale=ae-au

Where are the terms and conditions?

These can be found on <https://au.smirnoff.com/coles-splendour> or www.DiageoPromotions.com.au

If I buy Spend \$30 on 1 receipt, can I enter twice?

No. Multiple entries are permitted, however, they are subject to the following; limit of one (1) entry per qualifying transaction, regardless of how many Smirnoff products were purchased in that transaction. Limit of one (1) entry per person per day. Each entry must be submitted separately and in accordance with the entry requirements.

How many purchases can I make?

As many as you would like however, please note, there is a limit of 1 entry per person per day, for eligibility for the draw.

What products are included?

Spend \$15 or more, in a single transaction, on any Smirnoff product/s.

How long does the promotion go for?

Spend \$15 or more, in a single transaction, on any Smirnoff product/s from 01/03/24 to 31/03/24 are considered valid for the chance to win promotion. If you purchased any Smirnoff product on 01/04/2024 or after, you would not be able to enter this promotion. Please note only receipts dated within the promotional window will be accepted for prize winners.

How do I enter?

To be eligible to enter, individuals must spend \$15 or more, in a single transaction, on any Smirnoff product/s from a Participating Coles Retailer during the Promotional Period ("Qualifying Purchase"). If a purchase receipt is not automatically handed to the individual by a member of staff, it is their responsibility to request one. To enter, individuals must then scan the QR code located in store or visit <https://au.smirnoff.com/coles-splendour>, follow the prompts to the promotion entry page, input the requested details including a copy of their purchase receipt and submit the fully completed entry form during the Promotional Period. Entrants will be immediately notified of their entry submission.

I don't have access to an electronic device – can you enter on my behalf?

Unfortunately, an electronic device is required to enter this promotion as all entries need to be processed through the promotional website.

Can I enter on my phone, tablet, PC and Mac?

Yes, on all the above.

I am having trouble entering. What should I do?

Please double check your internet access, the website URL and that you have filled out each box correctly on the website. If you are having any further issues, please email smirnoff@handlingmatters.com.au for assistance.

Please note, the email address will be responded to during 9am-5pm business hours (Monday-Friday).

Should I keep my receipt/s?

Entrants must retain their original purchase receipt(s) for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the promotional period but prior to entry.

Should I keep the product's packaging?

This is not necessary however please retain the purchase receipt.

I can't find my receipt. What should I do?

Receipt validation is required for all winners, please double check with the retail store you purchased the product from for a reprint of your receipt.

How many times can I enter this promotion?

Multiple entries permitted, subject to the following: (a) one (1) entry permitted per Qualifying Purchase regardless of the amount spent in excess of \$15 in that transaction; (b) only one (1) entry permitted per person per day; and (c) each entry must be submitted separately and in accordance with entry requirements.

How do I know if I am one of the 3 x prize winners?

The draw for the (3) x prize winners will be conducted on 10/04/24 at 1pm. The first (3) valid entries drawn will be notified by phone and email within (2) business days of the draw taking place. Winners will be published at www.diageopromotions.com on 15/04/24.

Can I purchase from any alcohol retailers?

No, this promotion is only valid in participating Liquorland stores, that display advertising for this promotion and stock the promotional product.

I never received my confirmation email after I submitted my entry form?

Confirmation emails can take up to 2 business days to come through. If not received, please email smirnoff@handlingmatters.com.au for assistance.

Please note, the email address will be responded to during 9am-5pm business hours (Monday-Friday).

Is there anyone I can contact about the promotion for any more questions?

Please email smirnoff@handlingmatters.com.au for further information or assistance.

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