



Smirnoff Splendour in the Grass PROMOTION On Premise / Off Premise

FAQs

KEY POINTS

Live:	4 th March 2024
Ends:	11.59pm AEDST April 5 th , 2024
Promotional URL:	https://www.smirnoff.com/en-row/turnupsitgvip
QR Code:	Scan QR code on Point of Sale (POS) in venue OR Visit https://www.smirnoff.com/en-row/turnupsitgvip

Qualifying Transaction:

- A) On Premise** - Purchase any two (2) Smirnoff drinks, in a single transaction at any Participating On-Premise Licensed Venue and obtain a game card containing a unique code, for your chance to win.
- B) Off Premise** - Spend, in a single transaction, \$25 or more on any Smirnoff product at any Participating Off-Premise Licensed Retailer and obtain a receipt of purchase.

Major Prize :

Off-Premise - (5) x VIP Village Splendour in the Grass Ticket for 2 people, valued at up to \$650 each (valid for 3 days, includes camping passes valued at up to \$185 each). Prize includes the entry tickets and camping passes only.

On-Premise - (5) x VIP Village Splendour in the Grass Ticket for 2 people, valued at up to \$650 each (valid for 3 days, includes camping passes valued at up to \$185 each). Prize includes the entry tickets and camping passes only.

VIP Village tickets allow you to experience all Splendour in the Grass has to offer in style, includes special access to Golden View Private Bar from the top of the Amphitheatre where you can watch all your favourite acts.

Gift With Purchase (GWP) - Free Smirnoff Bucket Hat with every eligible Purchase (while stocks last).

Please contact our support team for further information via email smirnoff@handlingmatters.com.au OR by phone on **1800 099 603** for assistance.

Smirnoff VIP Splendour In The Grass Promotion (On/Off Premise)

Abbreviated Terms & Conditions

"T&Cs apply, see <https://www.diageopromotions.com.au/brand/smirnoff>. AU res 18+ who can attend Splendour in the Grass 2024 in NSW. Ends: 11:59pm AEST 5/4/24. Purchase/spend must be in a single transaction. Max 1 entry p/transaction & 1 entry p/day. 1 prize p/person (excl SA). Retain promotional entry card/s or receipt/s as applicable. Draw: 3 Amy Cl, Wyong NSW 2259 on 12/4/24 at 1pm AEST. 10 x Prizes (5 p/group): 2 x VIP Village Splendour in the Grass 3-day Tickets valued up to \$650 ea. + camping passes (travel and camping gear not included) valued up to \$185 ea. Winners published at www.diageopromotion.com on 18/4/24. **NSW Authority: TP/00104. Permits: ACT TP23/02671 SA T23/ 2058.**"

PRIVACY POLICY:

https://footer.diageohorizon.com/dfs/assets/www.diageopromotions.com.au/PrivacyPolicy_ae.html?locale=ae-au

Where are the terms and conditions?

These can be found on <https://www.smirnoff.com/en-row/turnupsitgvip> or www.DiageoPromotions.com.au

I purchased the product a week before the promotion started, can I still enter?

No, all purchases must be made during the promotional period, between 04/03/24 and 05/04/2024. If you purchase again within the promotion period from a participating off-premises/on-premises retailer you will be eligible to enter using that receipt!

If I buy Spend \$50 on 1 receipt, or purchase (4) Smirnoff drinks, can I enter twice?

No. Multiple entries are permitted; however, they are subject to the following: limit of one (1) entry per qualifying transaction, regardless of how many participating Smirnoff products were purchased in that transaction. Limit of one (1) entry per person per day. Each entry must be submitted separately and in accordance with the entry requirements.

How many purchases can I make?

As many as you would like however, please note, there is a limit of 1 entry per person per day, for eligibility for your chance to win.

What products are included?

Purchase in excess of 2 Smirnoff Products or spend \$25 or more, in a single transaction, on any Smirnoff product/s at a participating off-premise store or on-premise venue.

How long does the promotion go for?

Eligible Smirnoff product/s purchases made between 04/03/24 to 05/04/24 are considered valid for the chance to win promotion. Entries open at 04/03/24 and close on 05/04/24 at 11:59pm AEDST. For example, if you purchased any Smirnoff product/s on 06/04/24 or after, you would not be able to enter this promotion. Please note only receipts dated within the promotional window will be accepted for prize winners.

How do I enter?

To be eligible to enter, individuals must purchase in excess of (2) or the amount of \$25 or more, in a single transaction, on any Smirnoff product/s from a Participating Off-premise Licensed Retailer **OR** On-premise Venue during the Promotional Period (“Qualifying Purchase”). If a purchase receipt is not automatically handed to the individual by a member of staff, it is their responsibility to request one. To enter, individuals must then scan the QR code located in store or venue or visit <https://www.smirnoff.com/en-row/turnupsitgvip>, follow the prompts to the promotion entry page, input the requested details including a copy of their purchase receipt or game card containing a unique code, and submit the fully completed entry form during the Promotional Period. Entrants will be immediately notified of their entry submission.

I don't have access to an electronic device – can you enter on my behalf?

Unfortunately, an electronic device is required to enter this promotion as all entries need to be processed through the promotional website.

Can I enter on my phone, tablet, PC and Mac?

Yes, on all the above.

I am having trouble entering. What should I do?

Please double check your internet access, the website URL and that you have filled out each box correctly on the website. If you are having any further issues, please email smirnoff@handlingmatters.com.au for assistance.

Please note, the email address will be responded to during 9am-5pm business hours (Monday-Friday).

Should I keep my receipt/s or game card?

Entrants must retain their original purchase receipt(s) or game card(s) containing a unique code for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the promotional period but prior to entry.

Should I keep the product's packaging?

This is not necessary however please retain the purchase receipt or game card containing unique code.

I can't find my receipt. What should I do?

Receipt validation is required for all winners, please double check with the retail store you purchased the product from for a reprint of your receipt. Verification of eligible purchase is at the promoter's discretion.

How many times can I enter this promotion?

Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per Qualifying Purchase regardless of the number of eligible products purchased in excess of two (2) or the amount spent in excess of \$25, as applicable, in the Qualifying Purchase; (b) a limit of one (1) entry per person per day; (c) each entry must be submitted separately and in accordance with entry requirements; (d) the same unique code cannot be used more than once; and (e) unrecognised codes will be deemed invalid.

How do I know if I am one of the 5 x prize winners?

The draw for the (5) x prize winners, across each group, will be conducted on 12/04/24 at 1pm. The first (5) valid entries drawn, across each group, will be notified by phone and email within (2) business days of the draw taking place. Winners will be published at www.diageopromotions.com on 18/04/24.

Does this prize include travel?

No, prize includes entry tickets and camping passes only. For the avoidance of doubt, travel and camping equipment are not included. Winners are responsible for arranging their own travel to and from the festival as well as any accommodation required to attend the festival.

Can I purchase from any alcohol retailers?

No, this promotion is only valid in participating off-premise stores and on-premise venues, that display advertising for this promotion and stock the promotional product.

I never received my confirmation email after I submitted my entry form?

Confirmation emails can take up to 2 business days to come through. If not received, please email smirnoff@handlingmatters.com.au for assistance.

Please note, the email address will be responded to during 9am-5pm business hours (Monday-Friday).

Is there anyone I can contact about the promotion for any more questions?

Please email smirnoff@handlingmatters.com.au for further information or assistance.

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